


## **CLIENTS: SUMMARY OF COVID-19 CONTINGENCY PLAN. CAMPING ROQUETAS**

A summary of the measures and recommendations that could affect the user of the facilities at Camping Roquetas are listed below, in relation to the Contingency Plan prepared for the reduction of hygienic-sanitary risks related to Covid-19:

### **RECEPTION.**

- o Reception service equipped with methacrylate protection panels, limited capacity and marking of distances and established row to avoid crowds. Non-contact thermometer.
- o There is a dispenser with a disinfectant solution for the exclusive use of customers.
- o Whenever possible, pre-checking, online payment, by card or electronic means will be preferred
- o Counters are cleaned and disinfected periodically. Information by electronic means. +34685025714 
- o Personnel trained to apply the new protocols to minimize risks

### **POOL AREAS. (Summer season)**

- o Control of capacity by staff, according to current legislation applicable at all times to maintain safety distances of 1.5 m. Separate access with shifts and marked distances. Areas marked for the stay. Measurement of the temperature in access to the enclosure if it is obligatory. Limited capacity and in toilets. Cleaning reinforcement.

### **COMMON SANITARY SERVICES**

- o Ensuring interpersonal safety distances with temporary disabling of the precise devices or equipment.
- o Limited capacity in sanitary blocks, according to legislation. Maximum occupancy 6 people, and with sequential entry respecting the services enabled at all times. The waiting outside in the lines marked outside with interpersonal separation.
- o The toilets will be exclusive for pitch customers.
- o Disinfectant gel is available near the access door.
- o Reinforced toilet cleaning and disinfection service

### **CLEANING OF PITCHES.**

- o Collaboration by the client will be maximized for the daily elimination of existing waste in parcels, especially wipes, tissues, masks, etc., as potential sources of contagion.
- o Disinfection of public spaces with high traffic with projection of disinfectant, taking extreme precautions, in programmed actions.

### **CLEANING OF FIXED ACCOMMODATIONS.**

- o Frequent cleaning of existing residues in accessible outdoor spaces, especially wipes, tissues, etc.
- o Deep cleaning and disinfection, at the client's exit, on walls, floors, furniture, utensils and in general all the existing appliances inside, with special attention to contact areas.



**COLABORATE WITH US. IT IS EVERYONE'S JOB.  
CAMPING ROQUETAS.**

